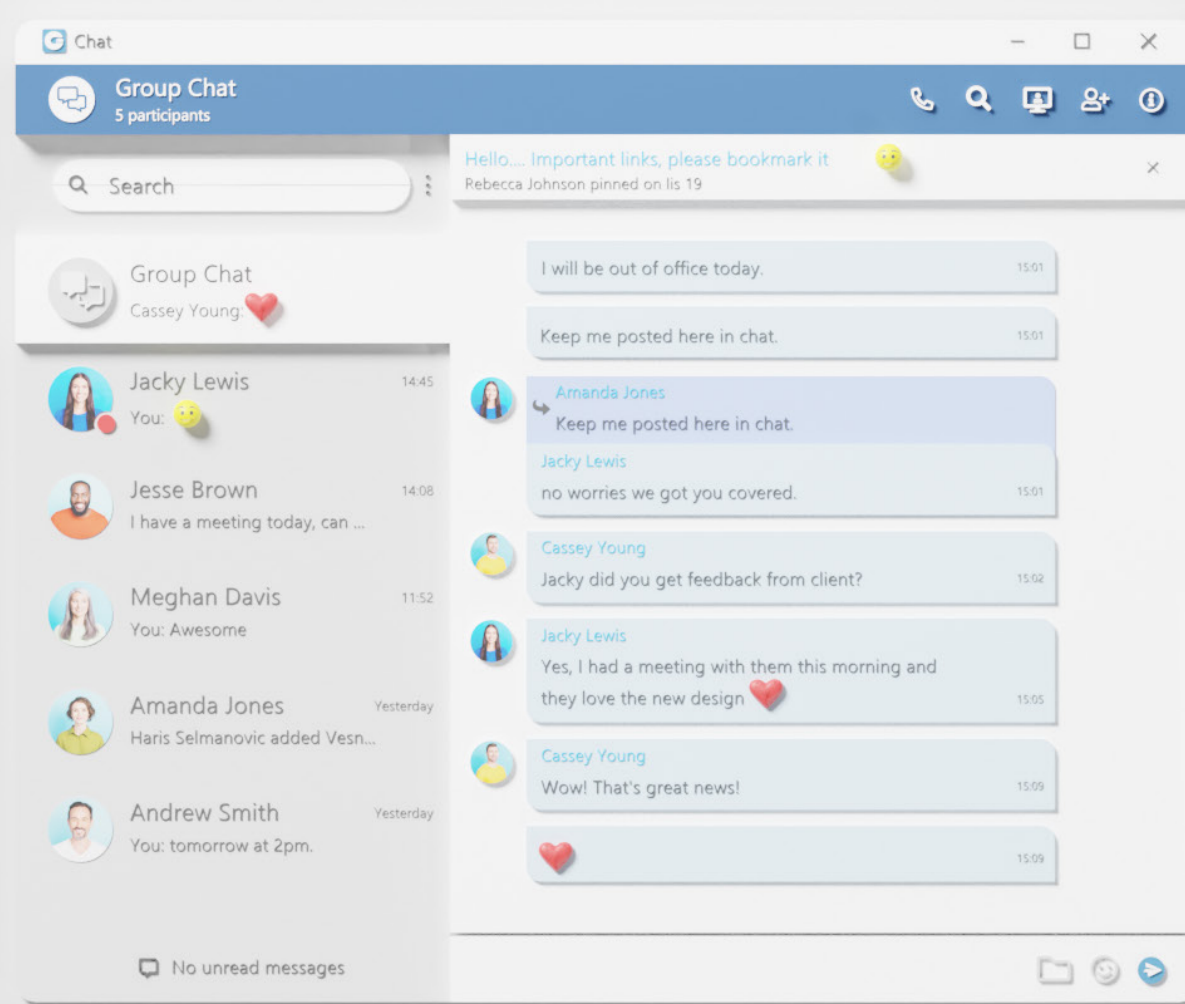
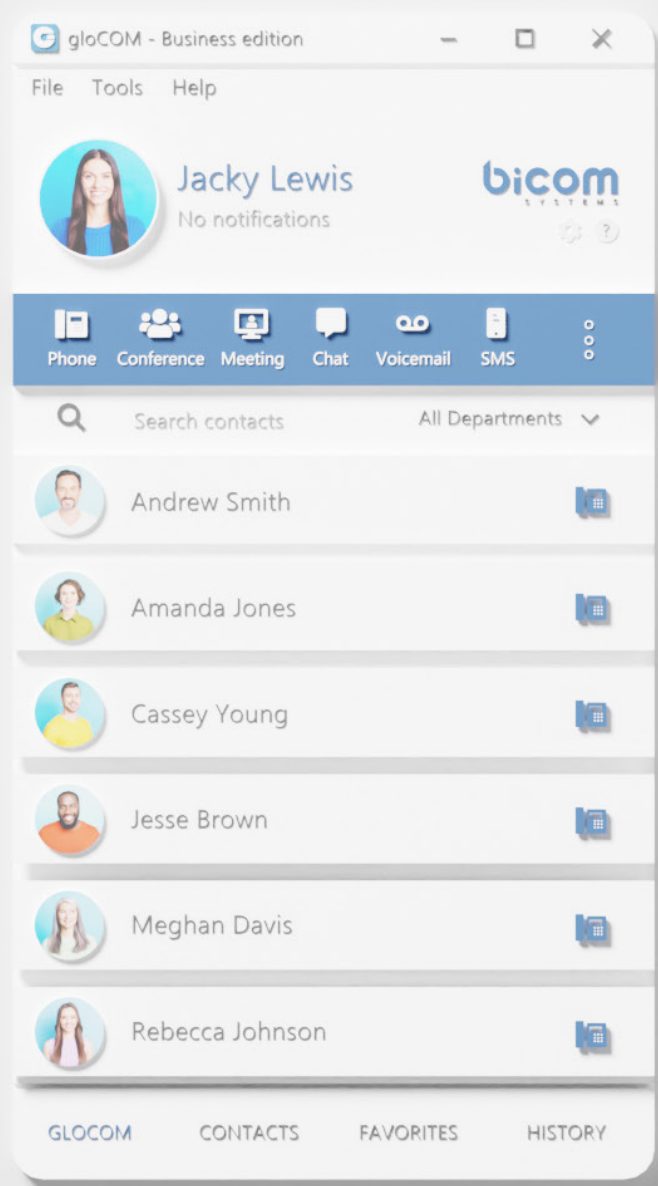


Keep All Your Communication In One Place



PRODUCT OVERVIEW

gloCOM

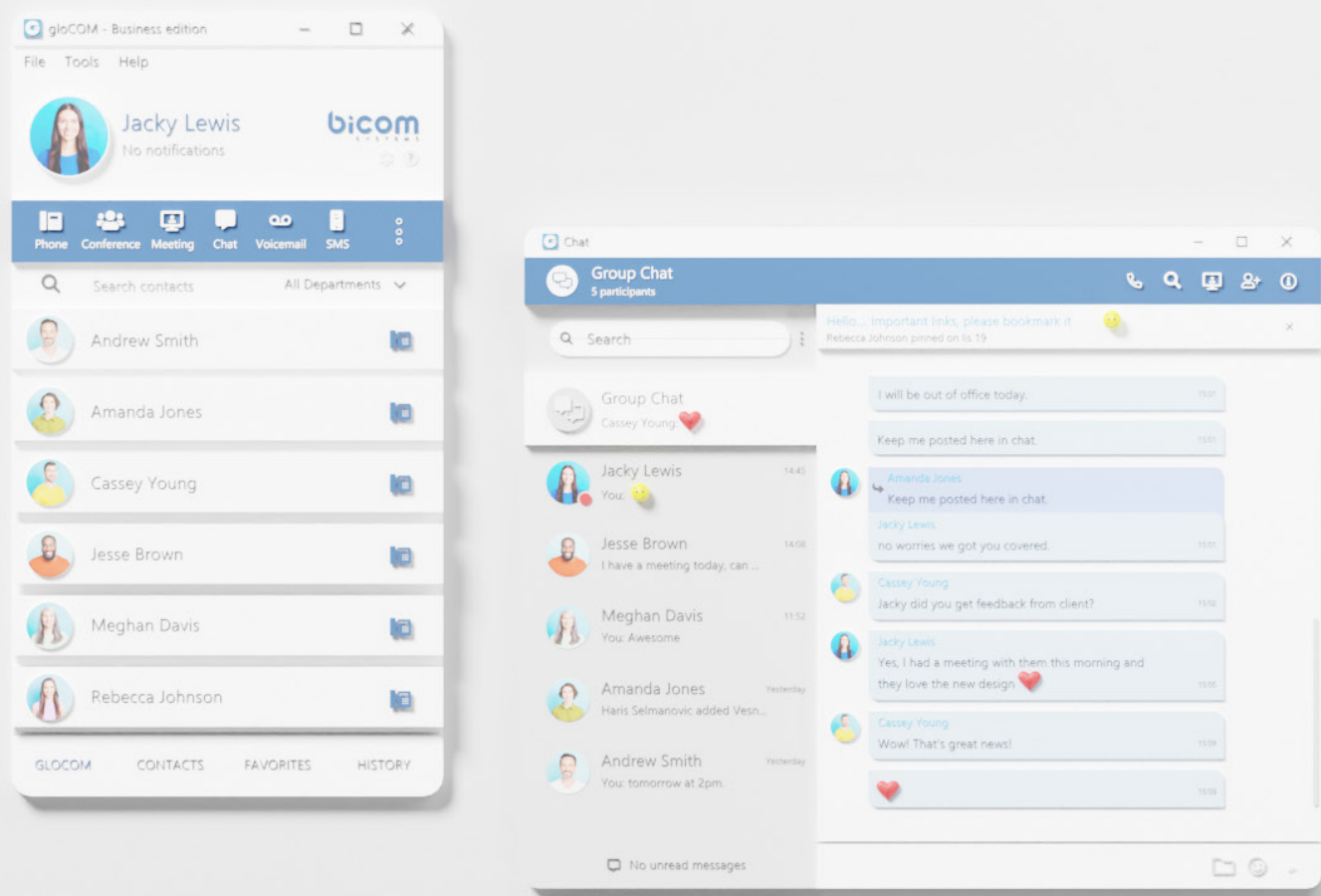
bicom
SYSTEMS

wiki.bicomsystems.com

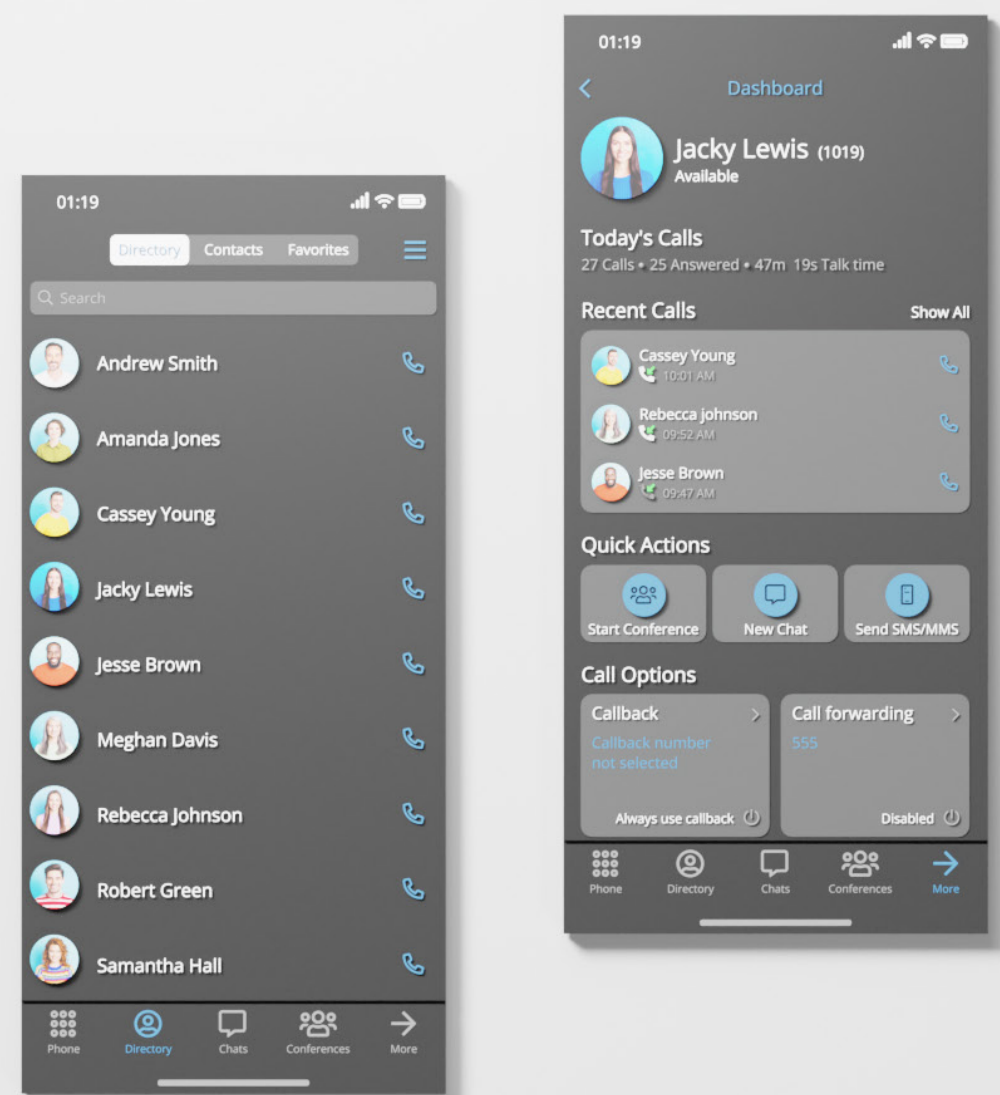
What is gloCOM?

gloCOM is a Unified Communications Software designed to elevate a company's communications system into a real powerhouse. Tightly integrated with our telephony platform PBXware, gloCOM takes unified communications to a whole new level.

All of its software features are neatly packaged within a single desktop interface, enabling a streamlined user experience and seamless communication on all major desktop platforms.



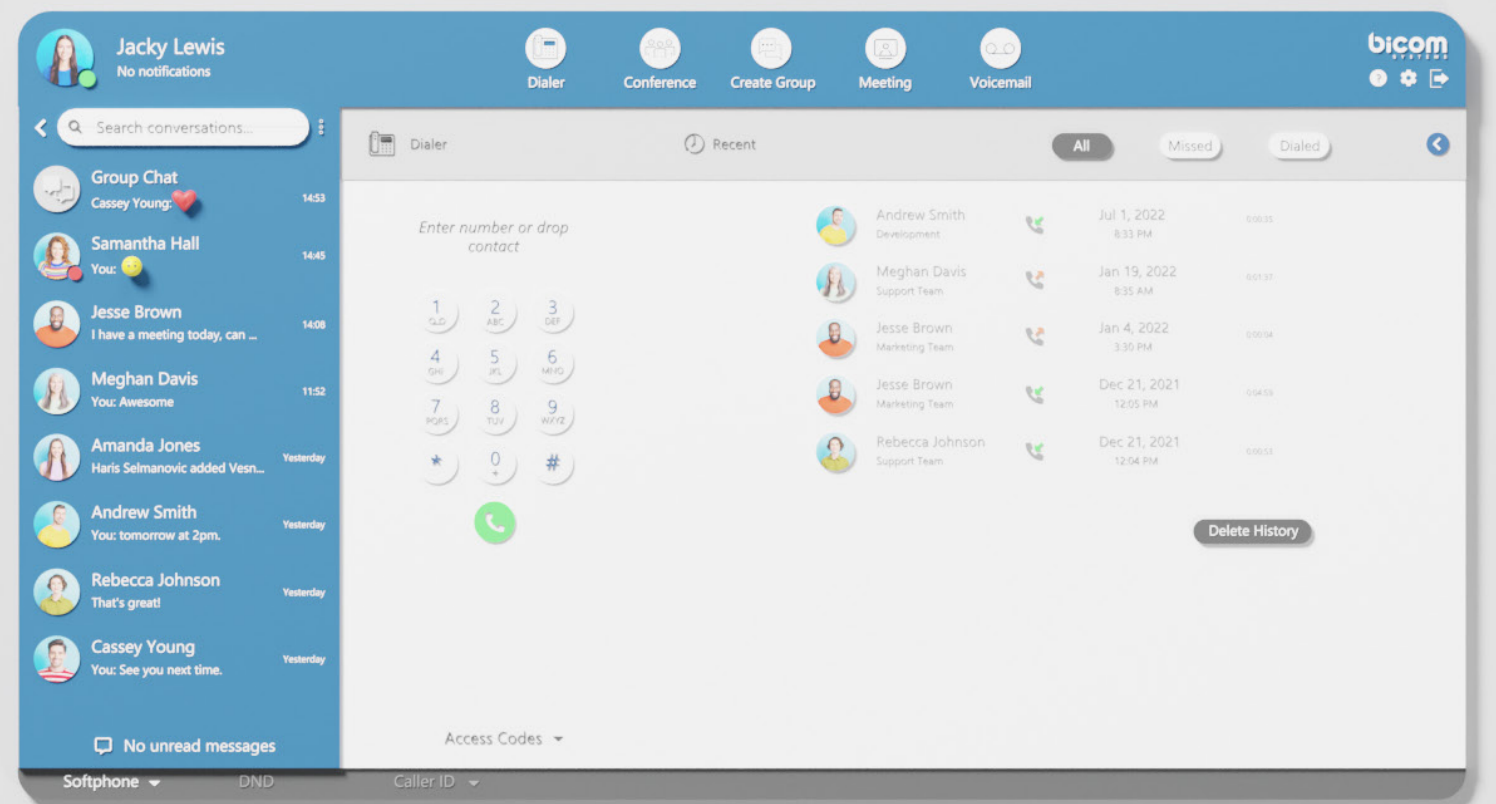
gloCOM Desktop



gloCOM GO



gloCOM Meeting



gloCOM Web

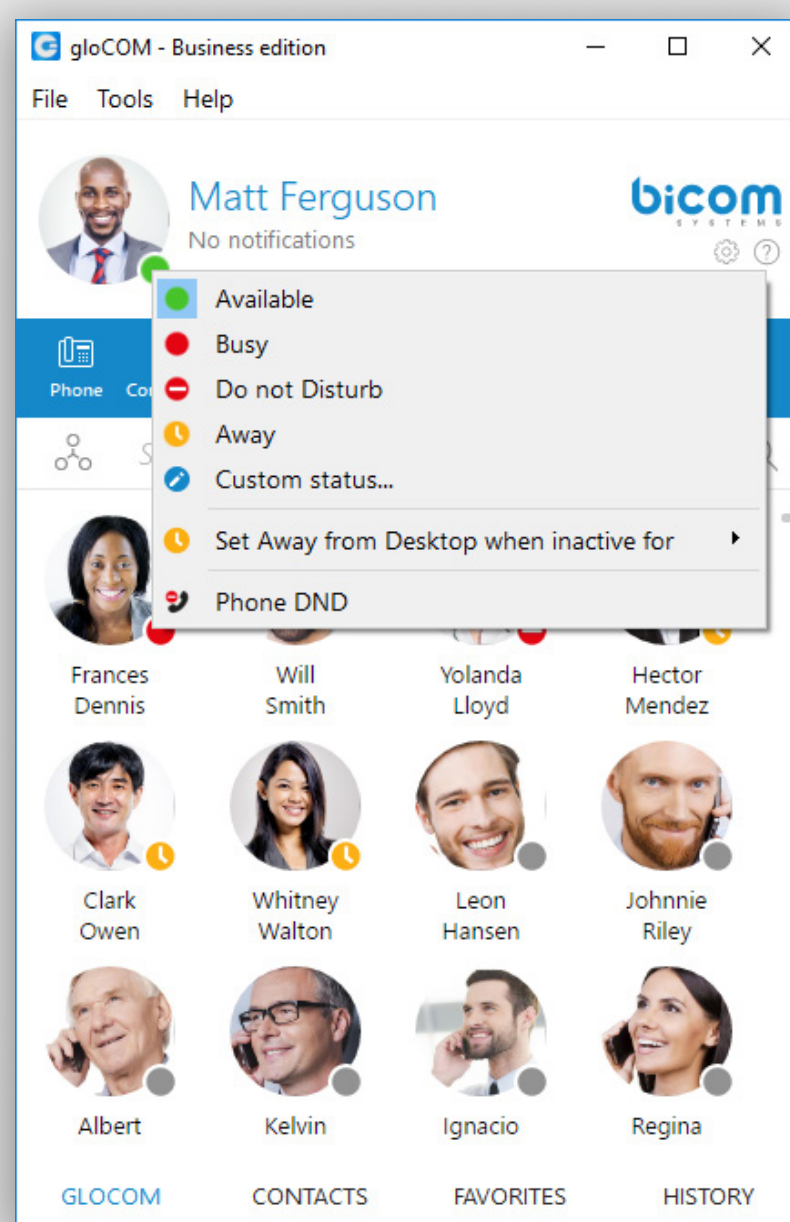
Essential Unified Communications Features & Benefits

TEAM CHAT MESSAGING

Experience a more intuitive way to handle your daily workplace communication with gloCOM's chat feature. Utilize key features like file transfers, message pins and priority organization to have all of your essential data at your fingertips. No more senseless chat sifting to find that one important file that may get lost in the sea of texts.

PRESENCE

Make your availability known to others with the presence functionality, allowing others to respect your time when you're in the middle of important business. And it syncs up across all supported platforms over gloCOM and gloCOM GO.

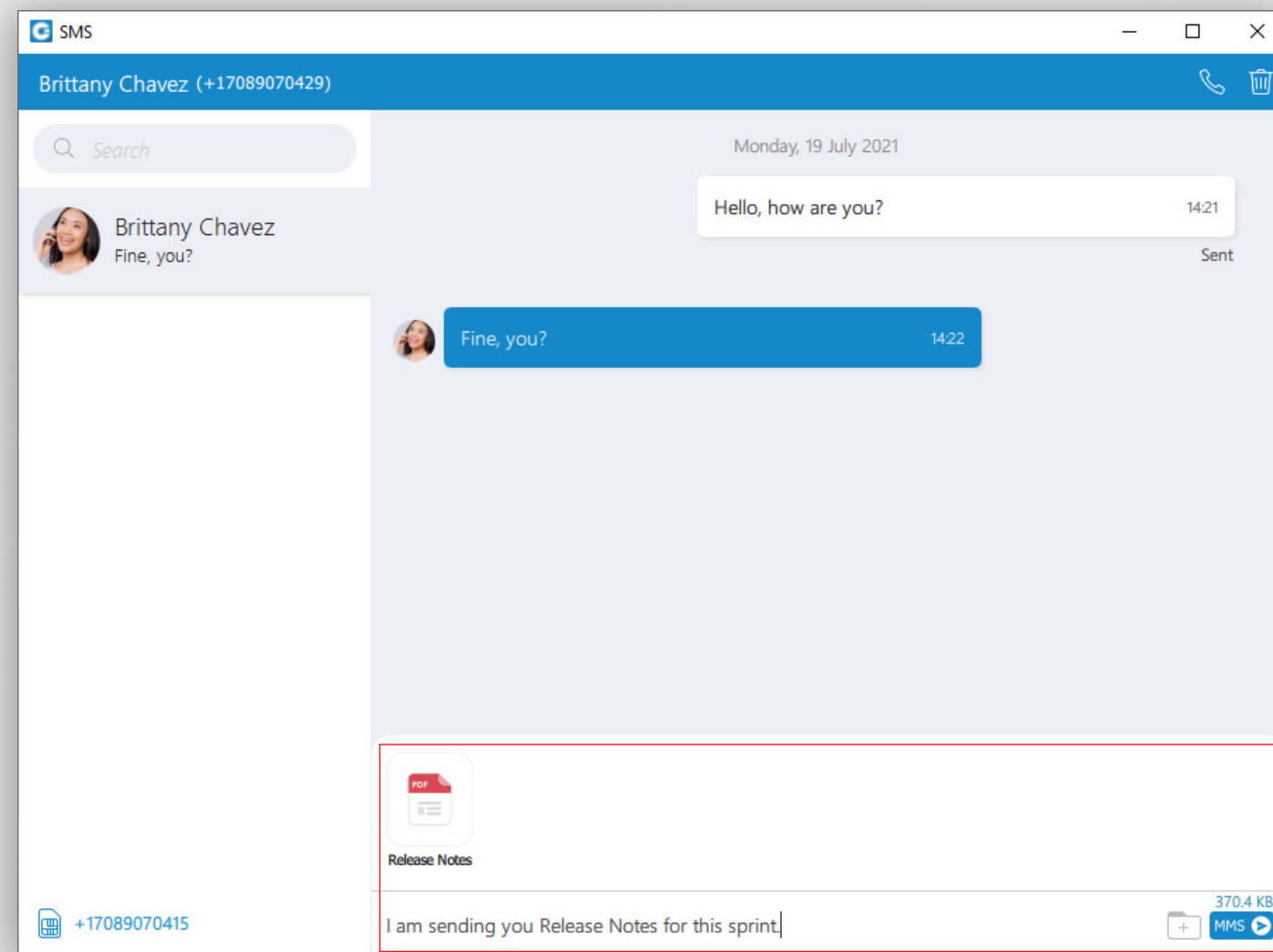


CRISP AND CLEAR AUDIO QUALITY

Relay your messages loud and clear and minimize confusion with our app's superb audio quality.

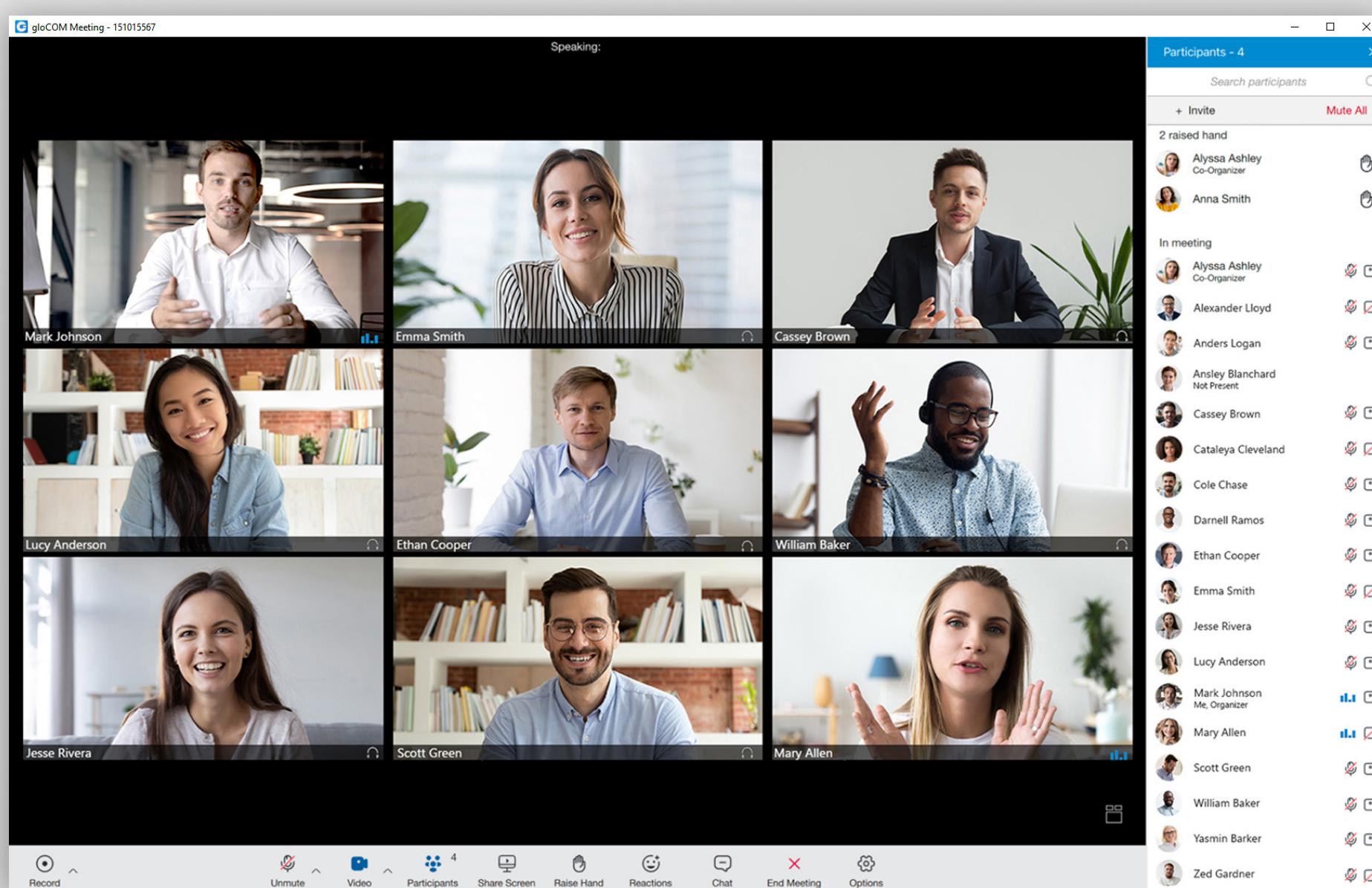
SMS SMS & MMS

Compose SMS & MMS messages between colleagues or your phone contacts through the gloCOM app, allowing you to stay in the app and return to business quickly instead of having to go back and forth between apps.



MEETINGS

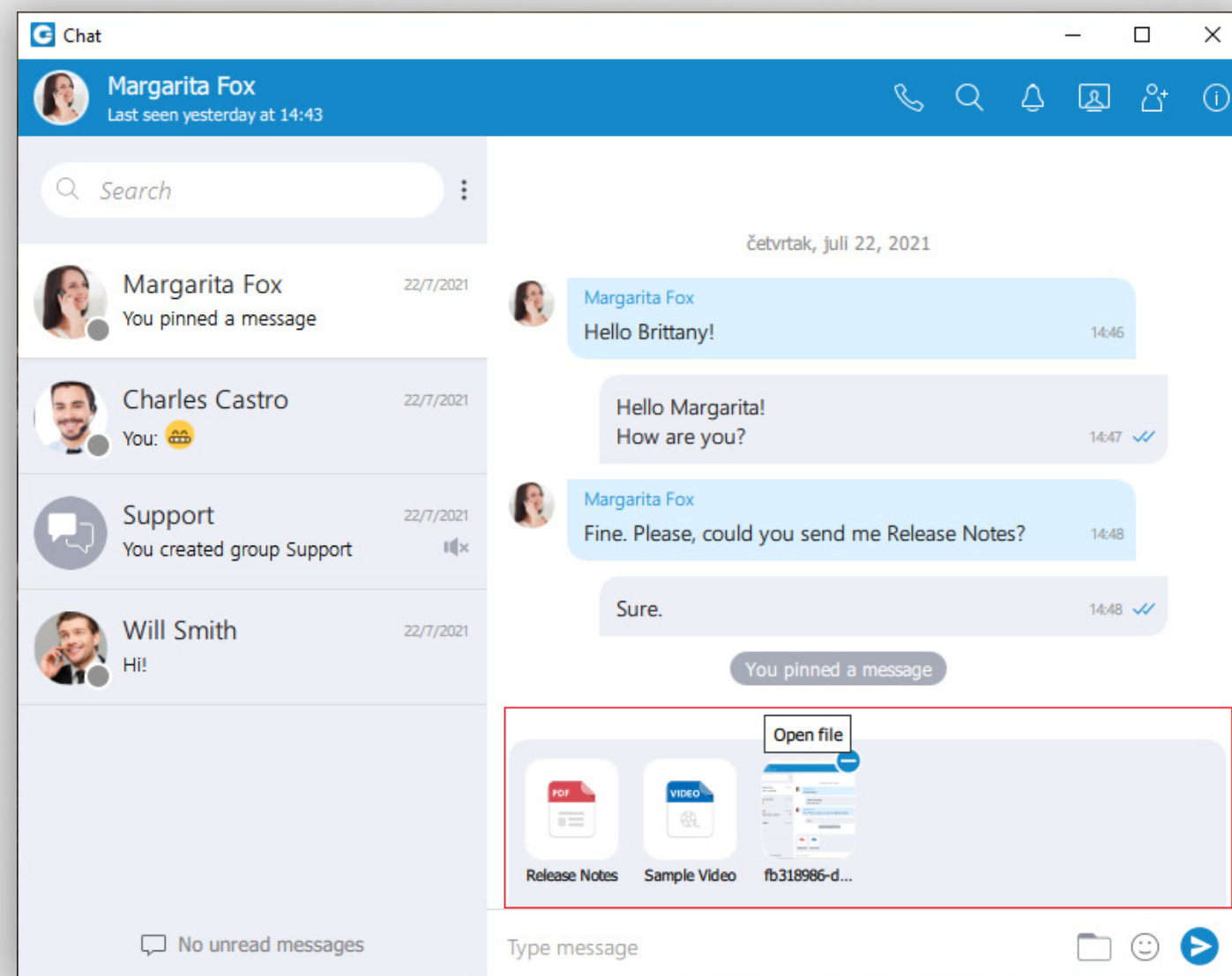
Start a meeting directly from your gloCOM Desktop or Web App. Create a private or public meeting that any user can attend.





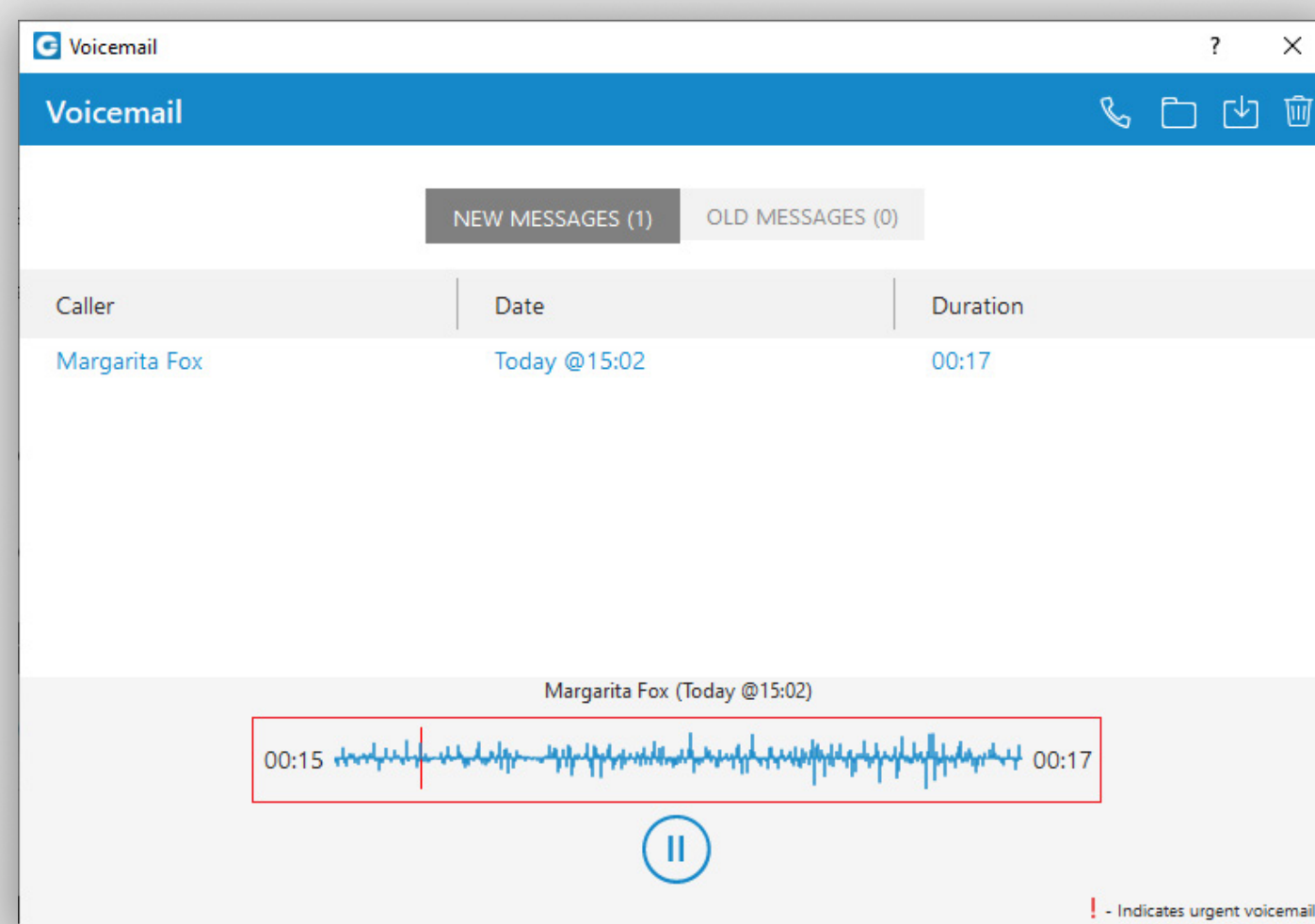
FILE TRANSFER FUNCIONALITY

Send files and images through the gloCOM app with ease and have them all in one place, removing the tedious back and forth one would require otherwise. Alternatively, you can send a fax from the app too, all with a few simple button clicks.



UNIFIED VOICEMAIL

Send and receive voicemail through the gloCOM app. Our users can easily access their voicemail through both gloCOM and gloCOM GO without needing to swap out to other dedicated voicemail applications.



DESKPHONE INTEGRATION

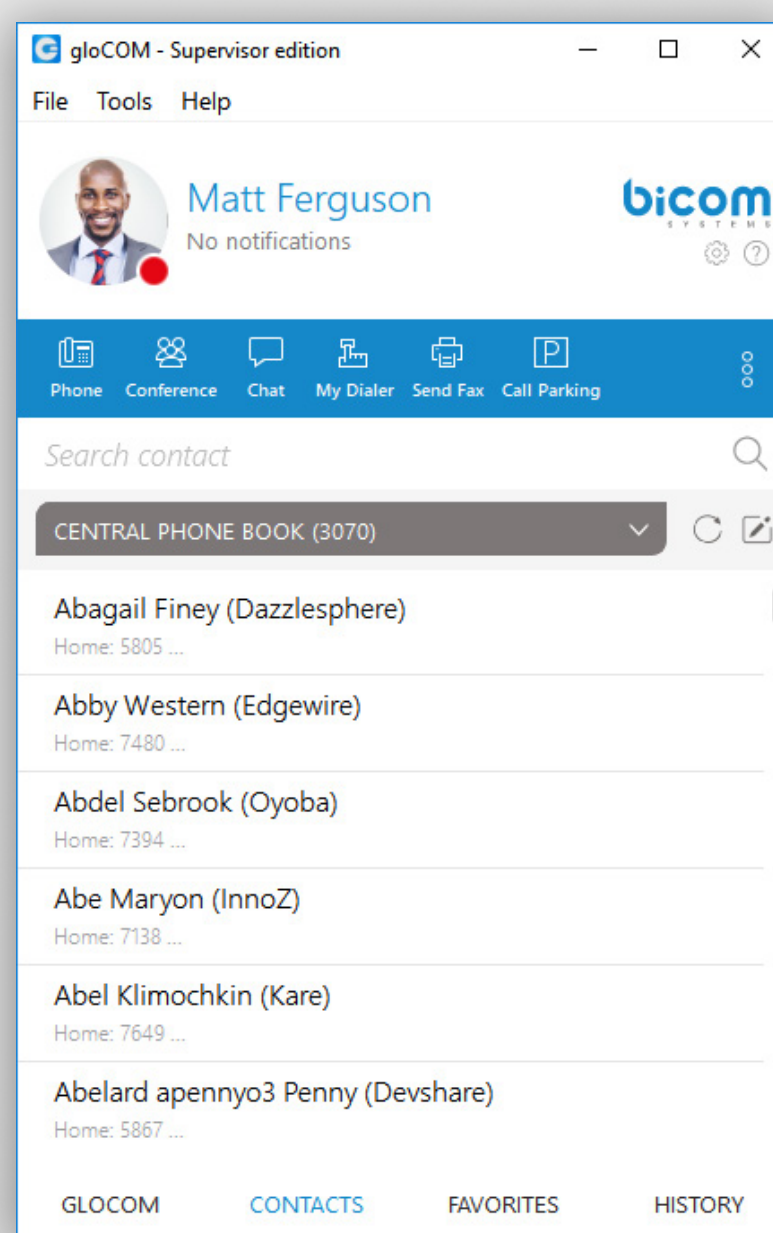
Swap your deskphone calls over to your gloCOM or gloCOM GO app on desktop or mobile respectively, allowing you the flexibility to stay on the go when conversing with potential business partners and clients.

CALL HISTORY SYNC

Keep all of your important calls on hand at all times with our call history option so you can redial them with ease without having to look through your contacts. Your call history syncs across all your registered devices.

CONTACTS MANAGEMENT

gloCOM syncs up all of your contacts from your other accounts, leaving them accessible in one, unified space for you to utilize.



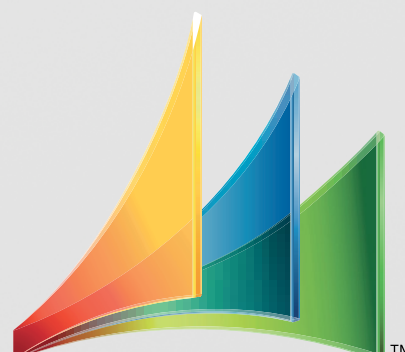
VIDEO & AUDIO CONFERENCING

Convert two-way calls into a conference call, add as many participants as you like, or use dedicated conference rooms on the system to host conferences. Use video conferencing and screen sharing for your business presentations.

CALL RECORDING

Save important calls meetings through the use of gloCOM's recording feature.

CRM Integrations



Microsoft Dynamics™



Choose Your Ideal gloCOM Edition

Pick from one of gloCOM's four tailor-made editions; office, business, agent and supervisor, each of them specifically curated for a particular business niche with the option of scaling it up when necessary.

Office Edition

The budget-friendly option for start-ups and small businesses that allows them to have a corporate-class communications system without compromising their business capital.

Business Edition

The more robust variant of the office edition that offers more flexibility to our users and that supports a larger group of clients. Ideal for SMBs and beyond.

Agent Edition

Optimized for call and contact center agent use with a streamlined and intuitive interface containing everything an agent would need to work at peak efficiency.

Supervisor Edition

Supervisor is the edition that is custom-made to allow call and contact center supervisors to manage and monitor their workers without having to deal with excess data clogging their screens.

Work With Us

For any UCaaS providers, gloCOM has a suite of branding options available to you should you want to act as a reseller of our product, allowing you to customize and re-brand the solution as your own.

Sell the product as 'gloCOM'

The branded option is for those that don't want to put their own label on the product but would rather sell it as is, Bicom Systems logo and all.

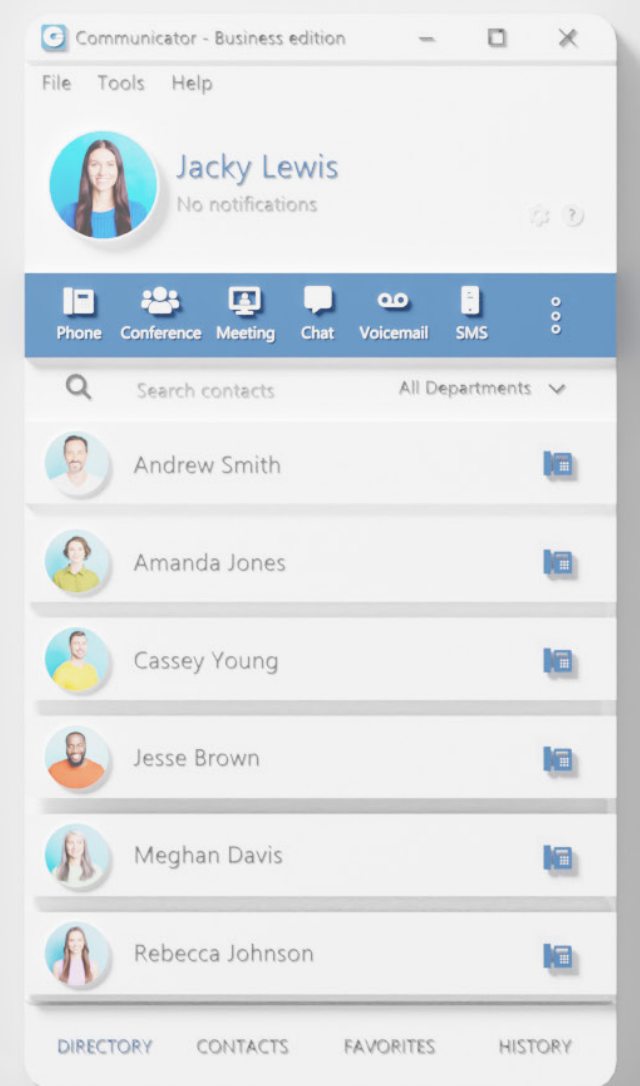
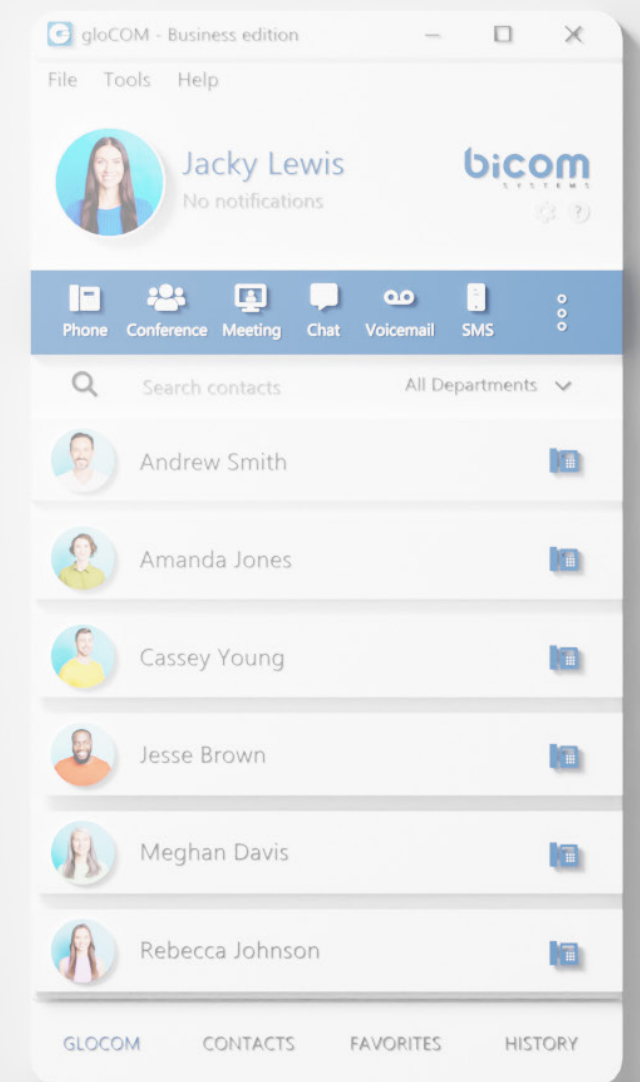
It helps promote our own brand while netting you sizable profit in the process.

Communicator Whitelabel

A more intricate branding option that removes any of our own logos and links, leaving you with a blank slate, a neutral option that gets rebranded to Communicator.

Communicator Branding

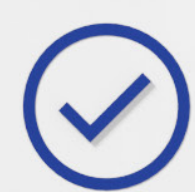
The next step in the Whitelabel option, one that allows you to set your own logos and links in place of removed ones, marking the product as your very own and helping you boost your own brand recognition within your desired market group.



24/7 Expert Support at Your Fingertips

Rest assured with round-the-clock support. Our highly trained experts are always available to address any system-related issues or questions that you may have, ensuring seamless operations and peace of mind.





UC Software on
Desktop and Mobile



Enhanced Usability



Improved Productivity



Branding Options



Hosted or On-Premise

CONTACT BICOM SYSTEMS TODAY

to find out more about our services

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Bicom Systems (RSA)

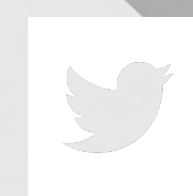
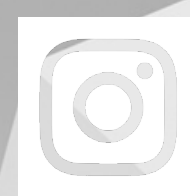
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