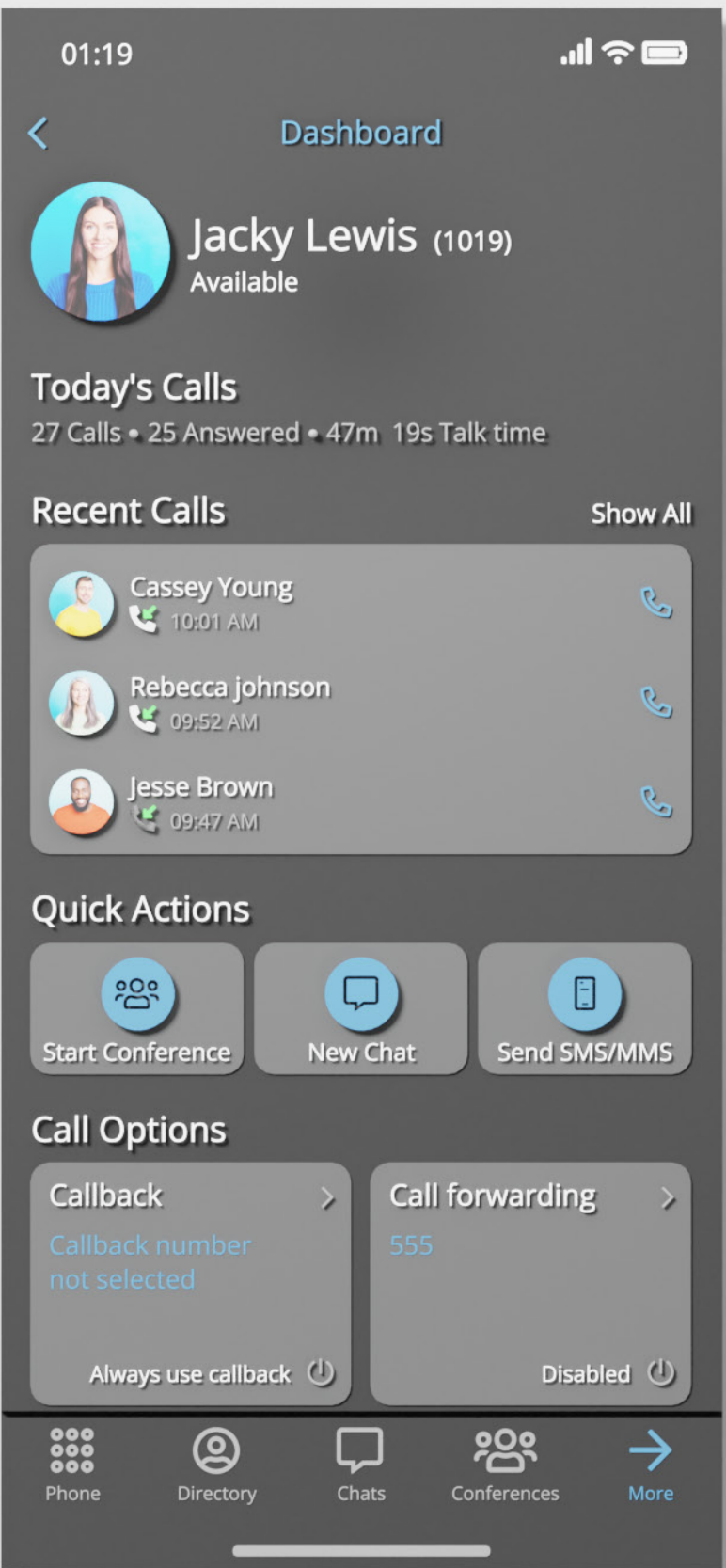
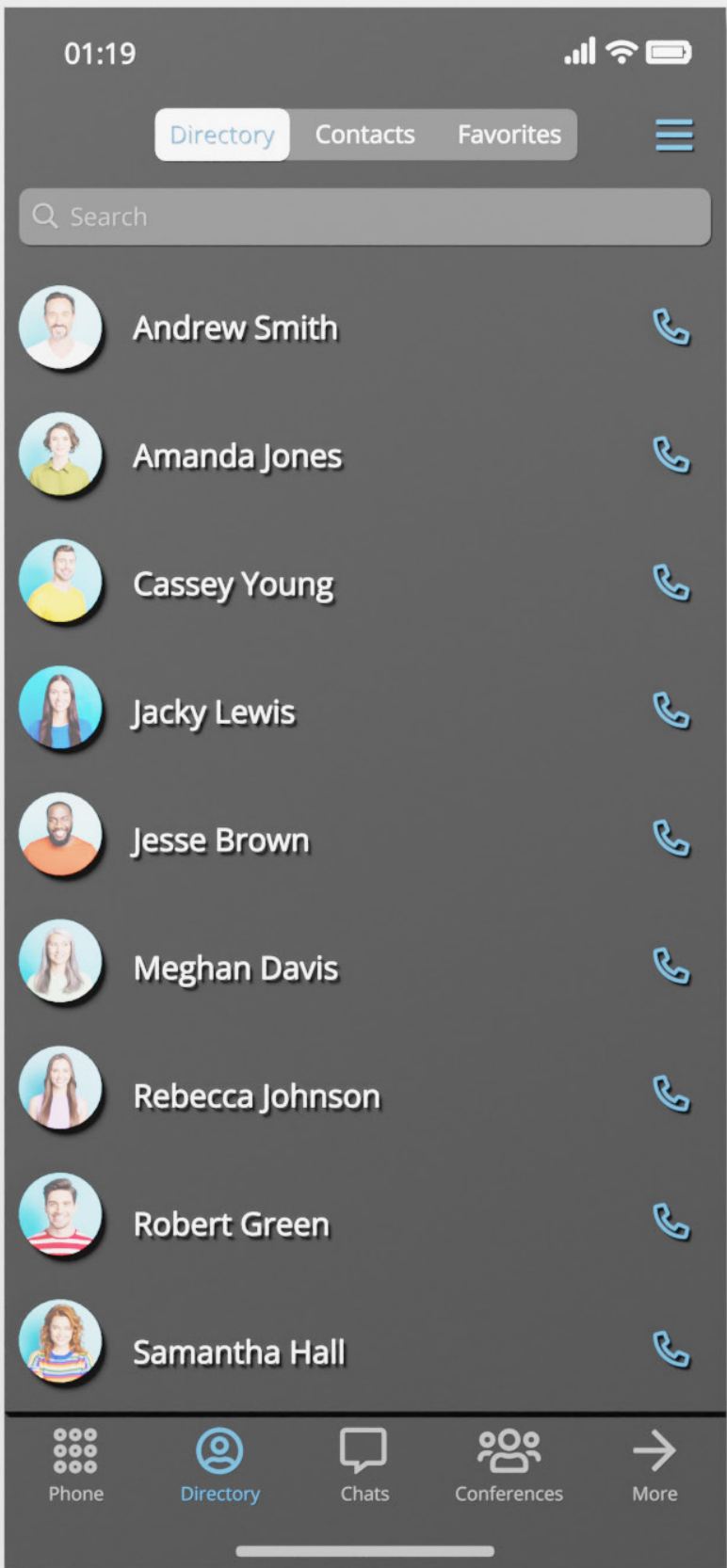


# The Unified Communications Mobile App



## PRODUCT OVERVIEW

# gloCOM GO



[wiki.bicomsystems.com](http://wiki.bicomsystems.com)

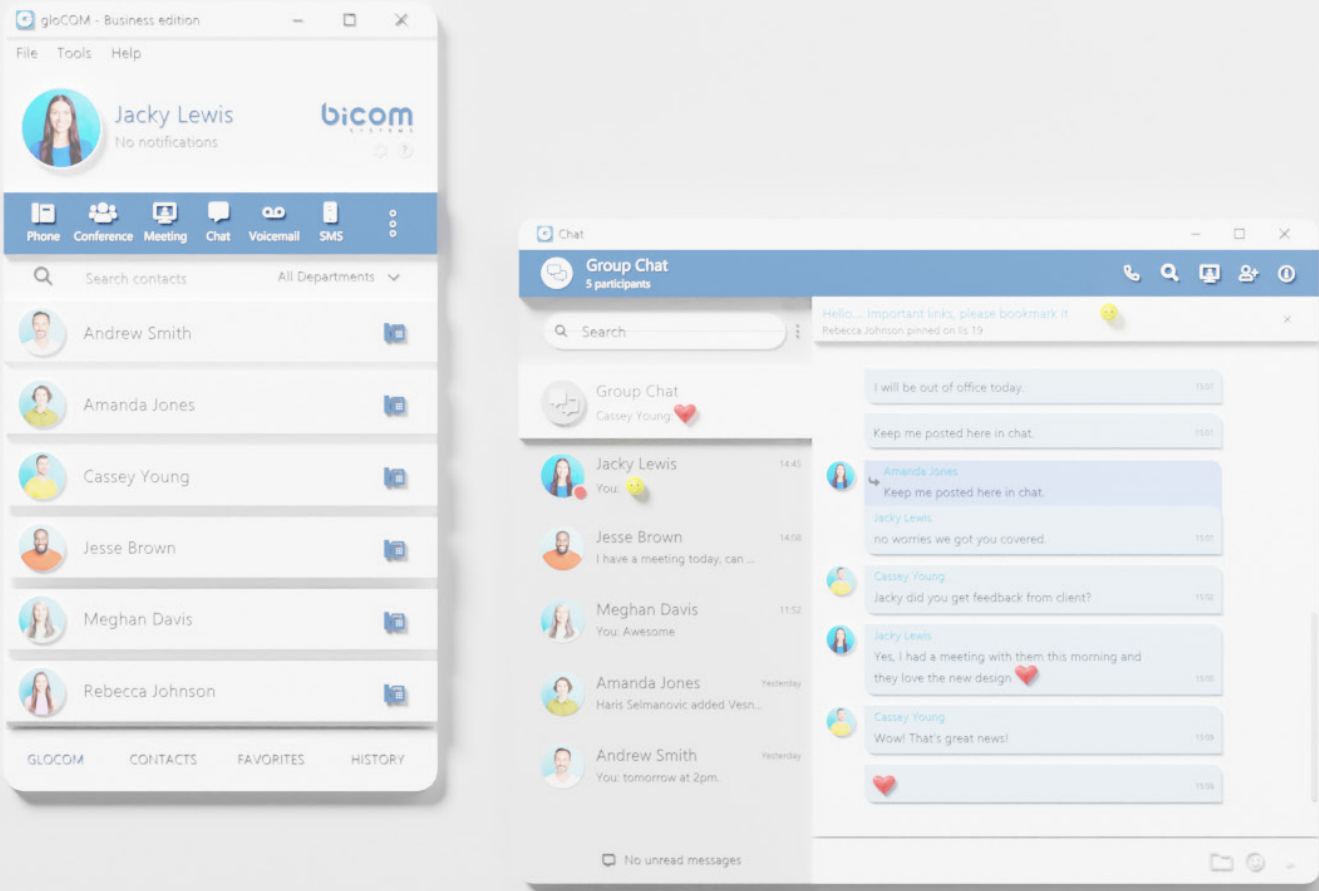
# What is gloCOM GO?

gloCOM GO is Bicom Systems’ own Mobile Unified Communications App designed to provide business users with the same suite of transformative features and benefits that gloCOM itself offers. A fully loaded app that lets users take their work on the go without feeling hindered by not being in the office.

It’s available on Android and iOS.

Tightly integrated with PBXware.

Experience efficiency at its best on the gloCOM GO Unified Communications App.



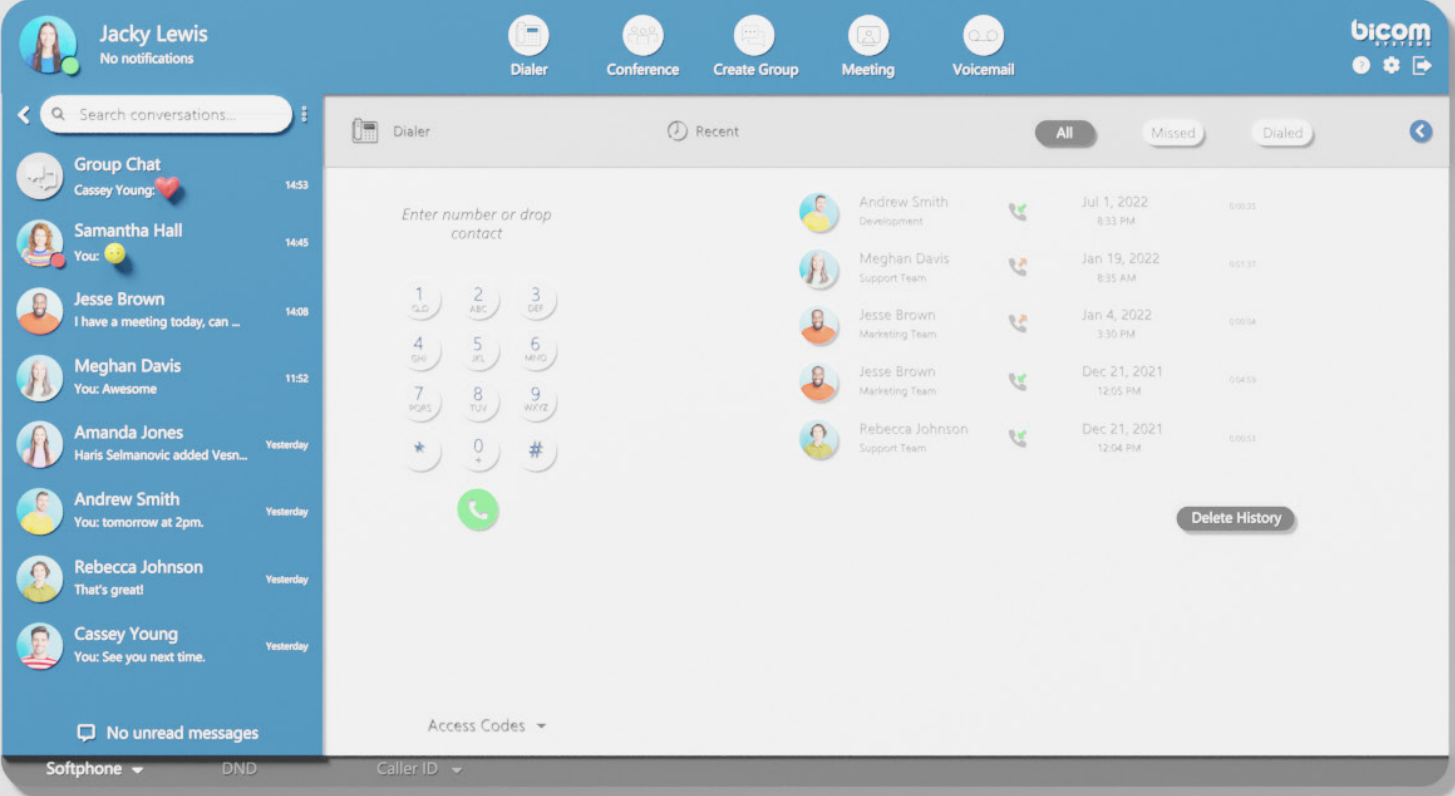
gloCOM Desktop



gloCOM GO



gloCOM Meeting



gloCOM Web



# Essential Unified Communications Features & Benefits



## CALL CONTROL

Utilize the full suite of gloCOM GOs call control features to enhance your communicative experience, be it click to call, pausing, muting, holding or transferring calls or even voicemail.



## TEAM CHAT MESSAGING

Experience a more intuitive way to handle your daily workplace communication with gloCOM's chat feature.

Utilize key features like file transfers, message pins and priority organization to have all of your essential data at your fingertips. No more senseless chat sifting to find that one important file that may get lost in the sea of texts.



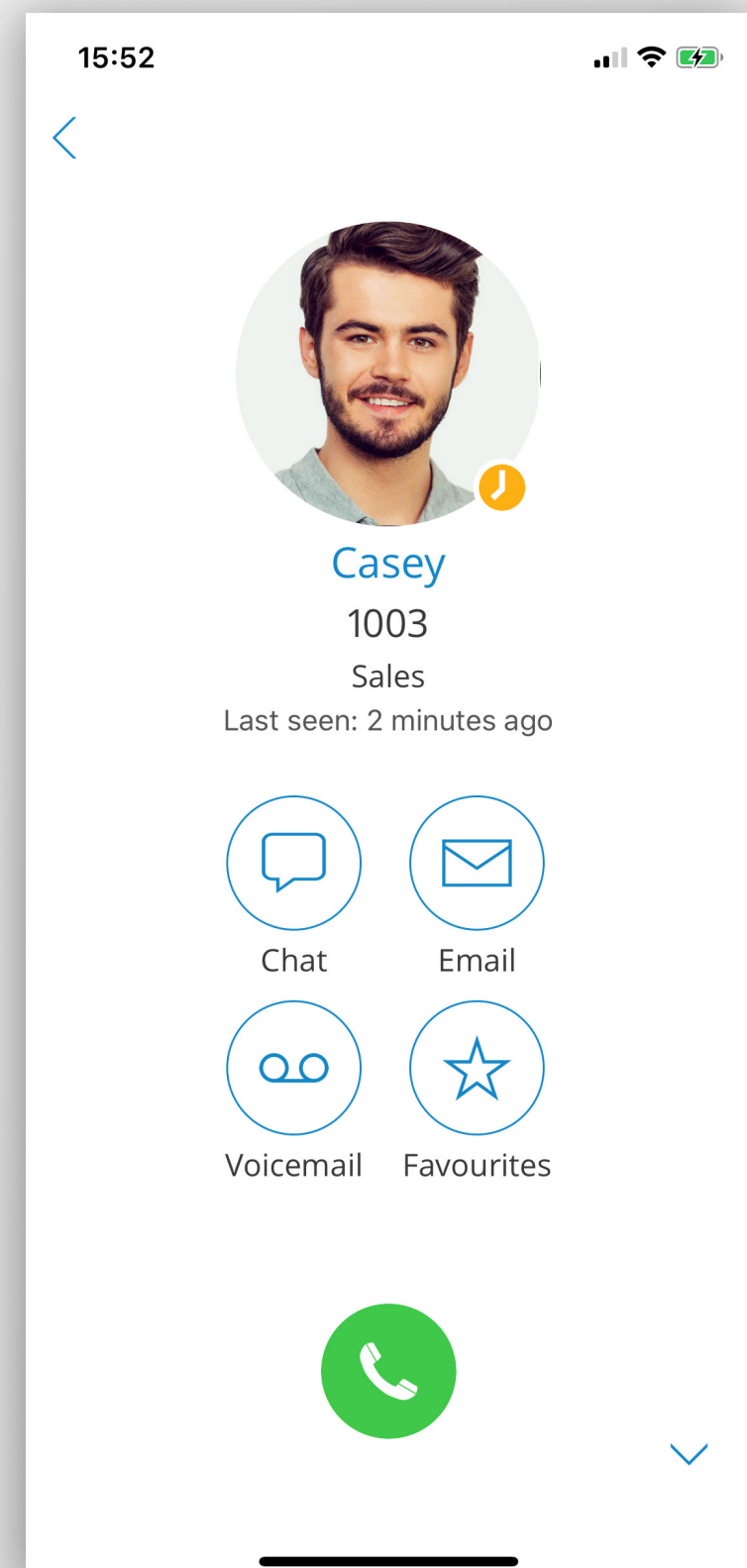
## PRESENCE

Make your availability known to others with the presence functionality, allowing others to respect your time when you're in the middle of important business. And it syncs up across all supported platforms over gloCOM and gloCOM GO.



## UNIFIED CALL HISTORY

gloCOM GO syncs up all of your contacts from your other accounts, including gloCOM desktop edition, leaving the accessible in one, unified space for you to utilize.







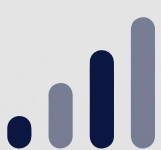
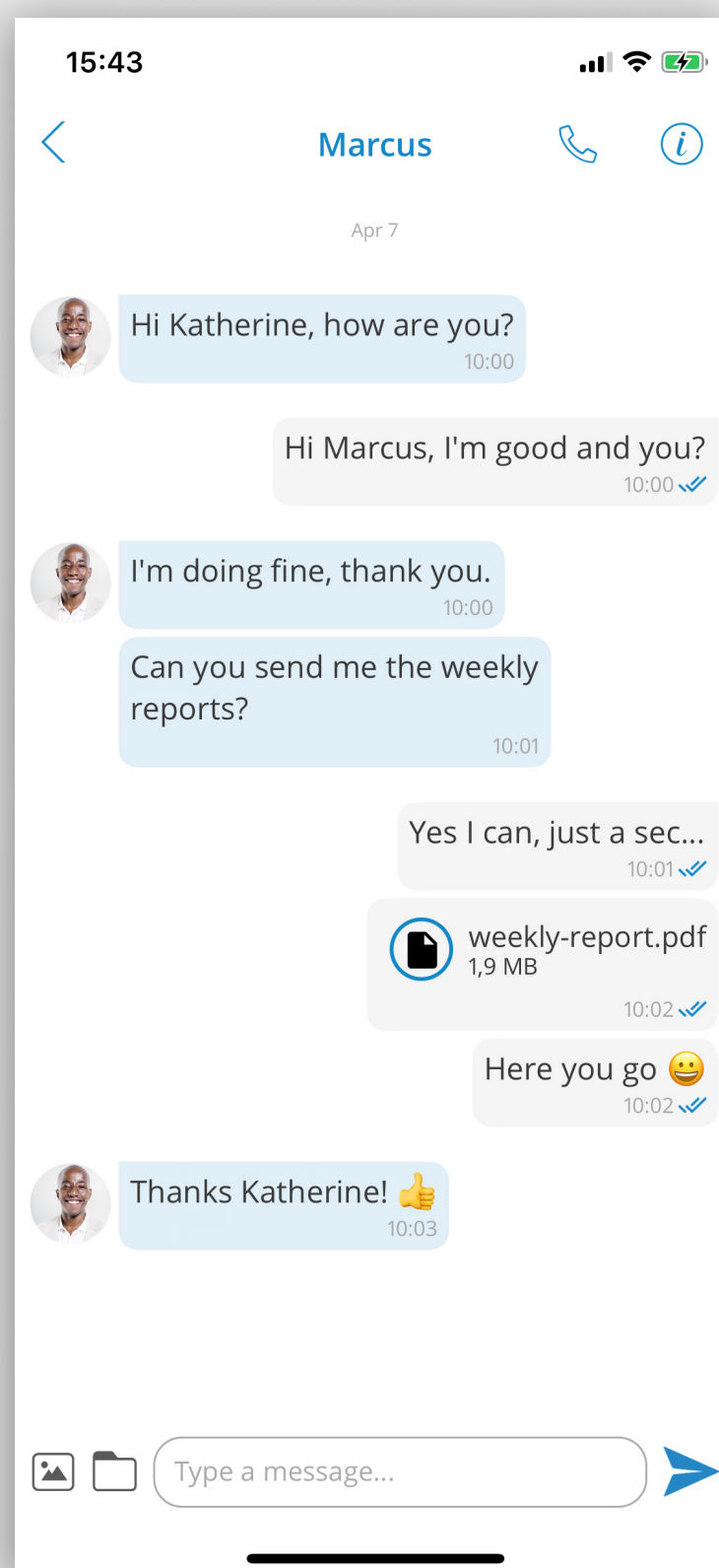
## CONFERENCING

gloCOM GO allows you to join existing static and dynamic conferences on the system, check conference participants and invite new users to the conference. Users can also mute and kick conference members out of a meeting depending on the assigned conference privileges.



## FILE SHARING

Send files and images through the gloCOM GO app with ease and have them all in one place, removing the tedious back and forth one would require otherwise. The downloaded files are set to automatically delete after 2 weeks to conserve space which can be modified.



## SIP OVER MOBILE NETWORK

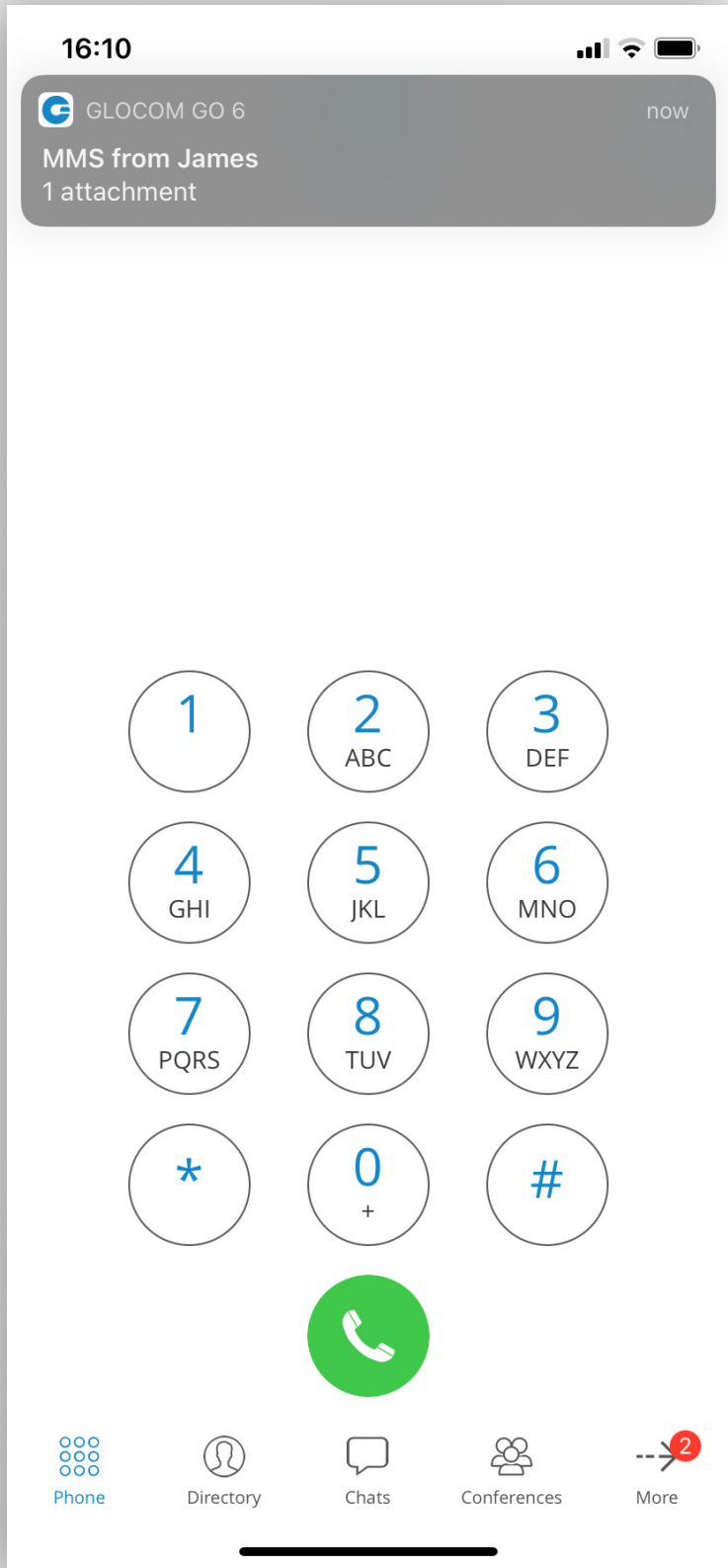
Choose whether you want your gloCOM GO app to use your mobile data for SIP traffic or not. A useful feature to avoid roaming charges if you're out of the country.





## SMS & MMS

Compose SMS & MMS messages between colleagues or your phone contacts through the gloCOM GO app, syncing up with your existing SMS conversations and allowing you to stay in the app and return to business quickly instead of having to go back and forth between apps.



## PBXware DIRECTORY

Look up all existing PBXware extensions in the PBXware directory, letting you hide or block unwanted ones as well as set your own nickname for each individual one.



## EASY QR BASED LOGIN

Skip the tedium of having to enter your credentials constantly by utilizing a QR code as an alternative login method. The code will be sent to your email and will automatically log you in once you scan it.



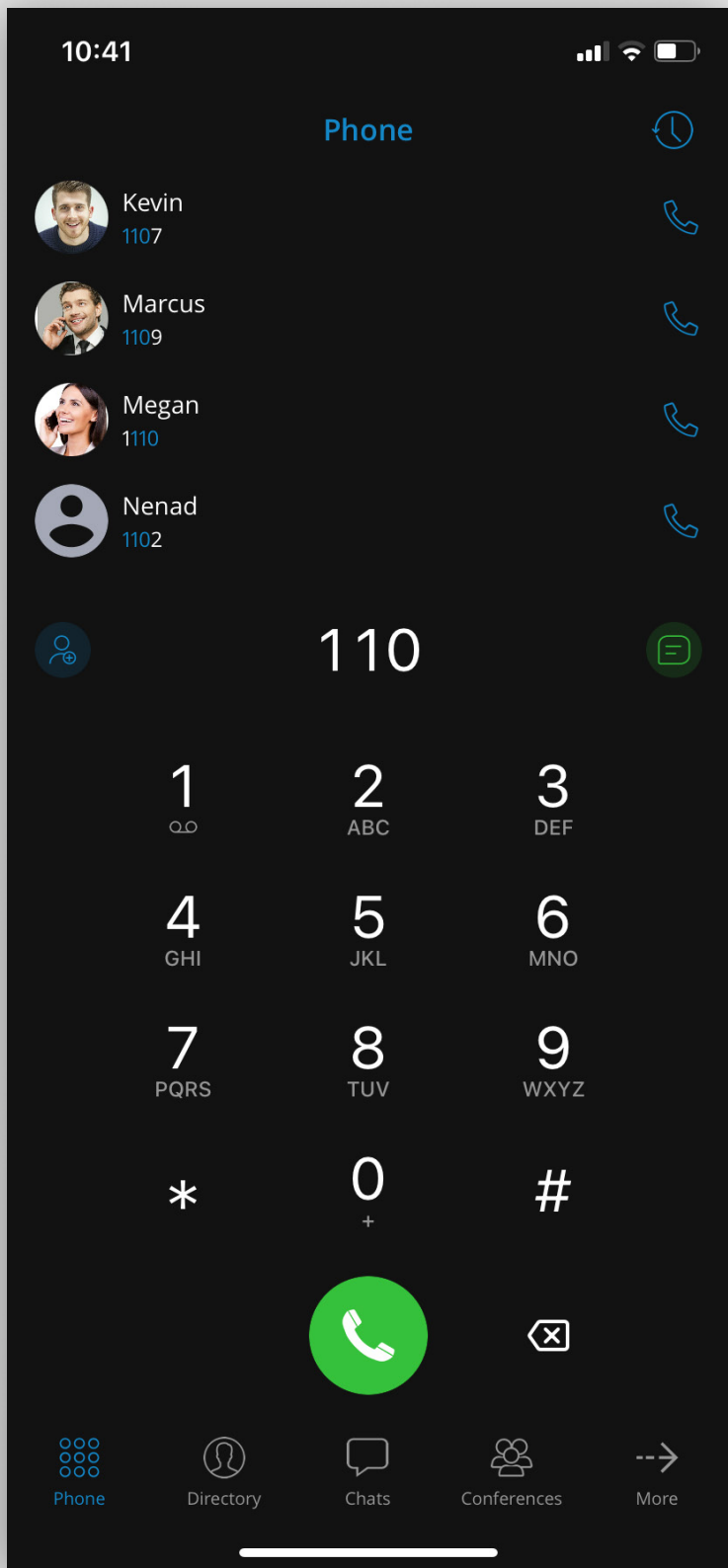


## GSM CALLBACK

If your internet connection cuts out mid-call or if it's a bit spotty, you can utilize gloCOM GO's GSM callback feature to redial the number using the GSM network. It goes through an initial call by PBXware after which the callback gets initiated.

## 12 PREDICTIVE DIALER

gloCOM GO utilizes a predictive dialer which lets you find contacts either by predicting their contact if you've entered part of their phone number or by part of the name they're stored under.



## LIGHT, DARK AND SYSTEM THEMES

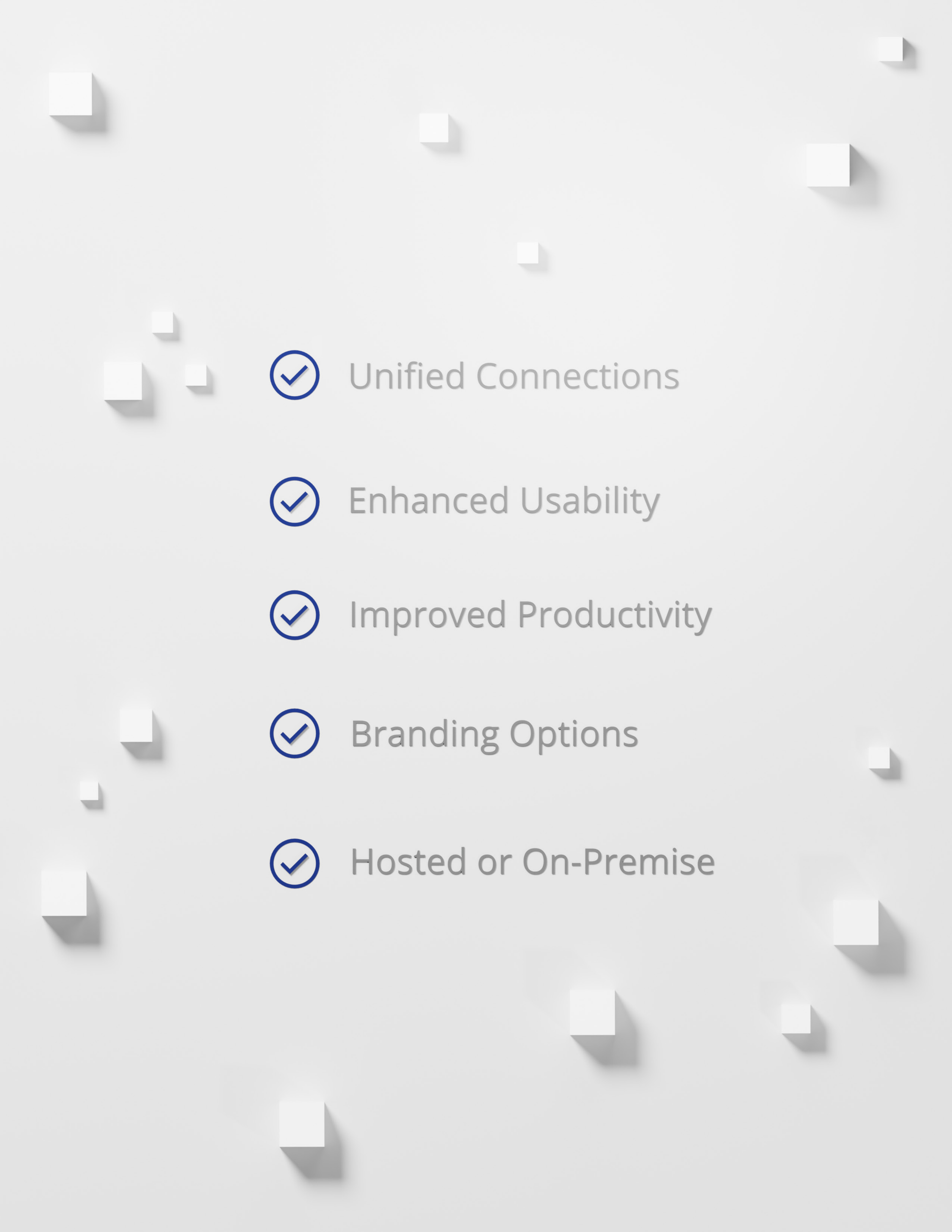
Adjust your theme to your preferences and to reduce eye strain. Toggle between dark or light, or let gloCOM GO's theme adjust with your system's theme.



# 24/7 Expert Support at Your Fingertips

Rest assured with round-the-clock support. Our highly trained experts are always available to address any system-related issues or questions that you may have, ensuring seamless operations and peace of mind.



- 
- The background of the slide is decorated with numerous white squares of various sizes, each casting a soft, grey shadow to its bottom-right. These squares are scattered across the entire page, creating a modern, geometric aesthetic.
- ✓ Unified Connections
  - ✓ Enhanced Usability
  - ✓ Improved Productivity
  - ✓ Branding Options
  - ✓ Hosted or On-Premise



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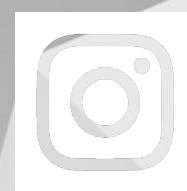
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